Student Success

Many services to support your student’s success

We are here to help!

Services based on assessment and data.
Student Services Overview

• Peer and Health Education
• Student Health Center
• Student Psychological Counseling Services
• Disability Services
• Public Safety
• Parent Programs
• Cross-Cultural Center
Student Services Video

https://www.youtube.com/watch?v=TRlGnKCG2h4
Student Services Video

https://www.youtube.com/embed/Yt8Rpdj206g?rel=0

https://www.youtube.com/watch?v=Yt8Rpdj206g&feature=youtu.be
PEER and Health Education

- Prevention Focused Programs
- Education
- Awareness
- Engagement
- Helping students
- connect / resources / support
- Reducing college students’ risky behaviors in relation to alcohol, sex, and consent

Dr. Dani Smith
dasmith@chapman.edu
Director
Sexual Assault Crisis Counselor
Licensed Therapist
29 years working at Chapman
PEER

• Proactive Prevention
• Education
• Encouraging
• Responsibility

Public Health Perspective
Prevention

To Help Students Make Informed Choices
PEER and Health Education

Healthy Panther Initiative

- A required program for all new first-year and transfer undergraduate students
- Designed to empower students with the information and skills necessary for healthy decision-making
- Help make positive decisions regarding sex, alcohol/drugs, and personal health
- Information regarding sexual misconduct, reporting options, resources, and prevention including active bystander skills
- Skills that will not only help students stay healthy, but that will also help them perform better intellectually
PEER and Health Education

Keep talking to them about how much they drink and how often they party.

Researchers report that these on-going conversations can make a difference.
PEER and Health Education

C.A.R.E.S.
Creating A Rape-free Environment for Students

Sexual Assault/Rape Prevention *
Educational Programming *
Campus Advocacy
PEER and Health Education

PEER/CARES On-going Educational Events

• Education for orgs., teams, groups, leaders
• Alcohol and Drug Education
• Sexual Assault Prevention
• Active Bystander Skills
Student Health Center

Located at
402 N. Glassell
on the corner of
Sycamore and
Glassell

Phone:
(714) 997-6851
Student Health Center

• Have professional and highly qualified college health nurses, NP, and physicians

• To reduce the risk of possible exposure, visits to the Student Health Center will need to be by appointments only; to schedule an appointment call (714)997-6851

• Tele-health or Telephone consultation will be available
Student Health Center

• All new students must have a Health Form on file at the Student Health Center, including required immunization dates

• Failure to submit this form may create a hold on your account. This form must be completed regardless of your insurance coverage
Recommended Vaccinations

- Meningitis vaccine serotypes A,C,W and Y
  - Highly recommended (booster recommended if 1st dose received before the age of 16)
- Meningitis B vaccine released 2015
Student Health Center

• First aid: Cuts, abrasions, and burns

• Acute illness: Fever, sore throat, flu, bronchitis, sinusitis, vomiting, diarrhea

• Health screening: PAP, STDs, blood pressure

• Free Flu Vaccines

• Some “over-the-counter” and prescription medications available
Student Health Insurance

• All students can use the Student Health Center (whether or not they purchased insurance through the University)!!!!

• Proof of health insurance will be required of all students once in-person instruction resumes

  Providing proof of health insurance coverage

• For students who do not have health insurance, university provides students access to an Affordable Care Act (ACA) compliant policy underwritten by UNITED HEALTHCARE INSURANCE COMPANY

• Cost for insurance coverage - $2,040.00 annually
Student Health Insurance

- During remote instruction, proof of insurance is required by **August 31, 2020** for following students:
  
  Students living in Chapman housing during remote instruction
  
  Student in academic programs approved for in-person instruction
  
  Students approved to return to campus during remote instruction for research or employment purposes

Those who are taking classes remotely and not coming to campus, do not have to provide proof of insurance.
COVID-19 related health and safety measures

For those who will be on campus either at the start of fall, or if we resume in-person instruction during the semester, will need to accept the responsibility to comply with the measures below as a condition of returning to campus or living in Chapman housing:

• **Online Training**

  Complete COVID-19 training modules within the [Canvas Learning Management System](https://www.canvas.com) to understand the guidelines and protocols expected on and off campus.
COVID-19 related health and safety measures

• **Daily Symptom Screening**
  Students who access campus must complete a simple daily COVID-19 health screening

• **Testing**
  Chapman is offering a COVID-19 PCR at-home test through the Pixel by LabCorp

• **Responding to Positive Tests**
  Self-isolation if experiencing symptoms or testing positive
  Full cooperation with contact tracking and tracing
COVID-19 related health and safety measures

Risk Reduction

- Wearing a face covering over nose and mouth whenever on campus, except in your own private residence, while eating, when alone in a private room, or when alone outdoors if appropriate social distancing can be consistently maintained

- Maintaining recommended social distancing; avoiding large gatherings, both on and off campus

- Frequent handwashing and hand sanitizing; adherence to room cleaning and disinfecting requirements

- Restricting building access by non-residents
Student Psychological Counseling Services

410 N. Glassell St.
(In between Health Services and Public Safety)
Phone: (714) 997-6778  Email: spcs@chapman.edu
Student Psychological Counseling Services

- In-person and Telemedicine appointments are available with SPCS
- Brief assessment determines if student concerns fall within the scope of practice
- Brief, goal-directed models of therapy provided to assist students in achieving their academic goals
- Students best served by higher level of care are referred to community providers
- Students in crisis are seen for same day triage
Student Psychological Counseling Services

Most Common Concerns

- Anxiety
- Depression
- Self-esteem issues
- Adjustment problems
- Motivation
- Relationship difficulties
- Sleep problems
- Family concerns

60% of students at SPCS have previously seen a therapist
Student Psychological Counseling Services

Limited Psychiatric Services

• SPCS philosophy: We utilize evidence-based treatments to help students before recommending a psychiatric evaluation

• Psychiatric evaluations are available for new prescriptions, with short term management and referral to the community for long term care

• Bridge *short term* treatment for students needing local psychiatrists and refills for medications

• Does NOT include ADHD evaluations and meds
Student Psychological Counseling Services

Signs of Mental Health Difficulty

- Significant weight loss
- Frequent illness
- Excessive fatigue
- Changes in behavior or hygiene
- Talk of hopelessness
- Loneliness
- Lack of purpose
- When the tearful calls home outnumber the other ones
Student Psychological Counseling Services

Staffed with licensed clinicians who have a combined 100 years of service at SPCS!
Disability Services

Currently at 410 N. Glassell St.
Moving soon to Argyros Forum, 2nd Floor
Phone: (714) 516-4520 Email: DS@chapman.edu
Disability Services

- **Our Goal/Purpose:**
  Under the American’s with Disabilities Act (ADA) – Accommodate students with disabilities in order to compensate for limiting abilities due to a disability in order to achieve equal access to the educational experience

- **Accommodations:**
  Designed to level the playing field for students with disabilities, while maintaining the integrity and standards of Chapman’s academic programs
Disability Services

Examples of ADA accommodations

• Extended testing time
• Distraction-reduced testing setting
• Note-taking assistance
• Tests in alternate formats
• Interpreting services

Other assistance may include coaching/counseling, studying tips, problem-solving with faculty, utilizing other support services, and organizational and time management strategies.
Disability Services

Jason McAlexander, M.A., M.S.
Director
jmcalex@chapman.edu

Shirley Kim
Administrative Assistant
(714) 516-4520
shirlkim@chapman.edu
Public Safety

Key Divisions

• Public Safety
• Emergency Management
• Fire & Life Safety
• Parking & Transportation Services
Public Safety

• Operation Safe Ride (714) 997-6680
  Provides evening transportation around the university

• Prevention Awareness and Working Together (PAWS)
  Safety seminars presented by Public Safety
  Campus Watch - If you see something, say something!

• Rape Aggression Defense Classes (RAD)
  Self-defense training

• Active Shooter Training

• Lost and Found

• Bicycle Licensing and Registration
  All bicycles on campus are required to be licensed

• Emergency Phones
  Blue phones connect directly to Public Safety Dispatch
Public Safety & Emergency Management

Panther Guardian Safety App:
Check in with Public Safety or others you trust to help you stay safe on and off campus. The Panther Guardian app is an effective way for students, staff, and faculty to communicate with Public Safety via a smart phone. Available at itunes.apple.com and play.google.com by searching Rave Guardian.

Panther Alert Emergency Notification:
Students are automatically enrolled with their Chapman E-mail but must provide cell numbers to receive mobile notifications.

Register with your Chapman e-mail address

www.chapman.edu/panther-alert
Fire and Life Safety

- Building/Fire Protection Inspections
- Residence Hall Evacuation Drills
  Conducted each semester
- Training and education
  Fire Safety
  Fire Extinguisher training
  CPR/First Aid/AED training
  https://web.chapman.edu/PublicSafetyScheduler
- Permits
  Special events
  Filming
Parking & Transportation Services

Parking permit waiver

• If your student is living on campus without a vehicle or commuting via alternative means and does not drive to campus, they must waive the mandatory permit requirement online.

• Waivers must be submitted online at: https://web.chapman.edu/parkingwaiver

• Retain confirmation page for your records

• Deadline to file a waiver is 9/21/20 at 5 PM.
Mandatory Parking Permit Policy

- Permits are required 24 hours per day, 365 days per year for visitors and university faculty, staff, and students.
- All faculty, staff and student vehicles parked on campus must be registered to a valid permit at https://chapman.nupark.com/portal.
- Parking in the surrounding neighborhood or public parking areas is prohibited.
- Areas are restricted depending on permit type. Regulations are posted at the entrance to every parking area and can be reviewed on the Parking Services website.

Where to register for a permit

- https://chapman.nupark.com/portal - once a permit is registered for, parking privileges begin. The license plate will be scanned to validate parking privileges. Please encourage your student to review the Parking Plan at www.chapman.edu/parking, to know all their parking options.
Parking & Transportation Services

Shuttle Service
Parking and Transportation Services manages a shuttle service for
• Chapman Grand
• Panther Village
• Parking Lots on the west side of campus
• Weekend Shopping Shuttle
• Due to the current campus closer, service will be limited. Get the Passio Go! App for up-to-date information on routes, service times and real-time shuttle tracking.
Cross-Cultural Center

Culturally-Based Programs and Learning Experiences

• Diversity & Inclusion Workshops
• Cultural Graduation Celebrations
• Discussion Groups
• Heritage Month Programs
• We CU! Mentorship Program
Cross-Cultural Center Video

https://www.dropbox.com/s/ziv2g5ze8h6aehz/CCC%20Orientation%20Video%20FINAL.mp4?dl=0
Cross-Cultural Center

Visit Us 24/7 On the Virtual Campus!

- Email: crossculturalcenter@chapman.edu
- Instagram: @chapmancrosscultural

Contact Us

- Topper - Program Coordinator for the Cross-Cultural Center, topper@chapman.edu
- Shishei Tsang - Program Coordinator for Student Engagement, ystsang@chapman.edu
- Justin Koppelman - Associate Director of Student Engagement, jkoppel@chapman.edu
The Office of Parent Engagement

We are your personal concierge!

Call on us when you need assistance
How We Communicate

Daily:
• Chapman University Parents & Families Facebook

Monthly:
• Via email through our Parent Connection e-newsletter
  • Update your contact information

Our Website:
• Chapman.edu/families

How to Reach Us:
(714) 997-6558
Parents@chapman.edu
Facebook.com/ChapmanUniversityParents
Get Involved!

Become a Panther Parent Ambassador!
Wednesday, September 9 at 2 p.m. (PDT)
Join us on Wednesday, September 9th at 2 p.m. PDT for Chapman Family Volunteer Kick-Off.
Register here.

Chapman Family Connected: First-Year and Transfer Family Catch-Up
Friday, September 25 at 12 p.m. (PDT)
Join us as we all take a break from our busy day and connect with first-year and transfer families to share about your students first month at Chapman.
Register here.
Save the Dates

Chapman Homecoming Virtual Celebration: October 5th–10th

Parent Spring Summit: February 26th–27th
Contact Information

Dr. DeAnn Yocum Gaffney
Associate Vice President for Student Affairs
Senior Associate Dean of Students
gaffney@chapman.edu
(714)997-6721

Dr. Dani Smith
Director, PEER and Health Education
dasmith@chapman.edu

Jacqueline Deats
Director, Student Health Services
deats@chapman.edu
(714)997-6851
Contact Information

Dr. Andrew Kami  
Director  
Student Psychological Counseling Services  
kami@chapman.edu  
(714)997-6778

Jason McAlexander, MS., MA.  
Director  
Student Disability Services  
jmcalex@chapman.edu  
(714) 516-4520

Sheryl Boyd  
Assistant Director  
Dept. of Public Safety  
sboyd@chapman.edu  
(714)997-6560
Contact Information

Topper
Program Coordinator for the Cross-Cultural Center
topper@chapman.edu
(714)628-2774

Erica Evans
Parent Engagement Coordinator
parents@chapman.edu
(714)997-6558
Thanks!!