Making the Transition
Student Services

DeAnn Yocum Gaffney, Ed.D.
Associate Vice President for Student Affairs
and Senior Associate Dean of Students
Student Success

Many services to support your student’s success

We are here to help!

Services based on assessment and data.
Student Services Overview

• Peer and Health Education
• Student Health Center
• Student Psychological Counseling Services
• Disability Services
• Public Safety
• Parent Programs
• Cross-Cultural Center
PEER and Health Education

- Prevention Focused Programs
- Education
- Skill Development
- Awareness
- Engagement
- Helping students connect with resources and support
- Reducing college students’ high-risk behaviors in relation to:
  - Alcohol and Other Drug Use
  - Relationship Violence
  - Affirmative Consent
Public Health Perspective
Prevention: Help Students Make Informed Choices
Healthy Panther Initiative (HPI)

- A required program for all new first-year and transfer undergraduate students
- Designed to empower students with the information and skills necessary for healthy decision-making
- Help make positive decisions regarding sex, alcohol/drugs, personal health, and relationship development
- Information regarding healthy relationships, relationship misconduct, reporting options, resources on and off campus, and prevention skills including active bystander options
- Skill development and education helping students to stay on track to achieve their academic goals
Periodically, check-in and discuss if, and how much, your student is drinking and partying. Research results show that these on-going conversations make a huge difference in regard to alcohol use.
PEER and Health Education

C.A.R.E.S. Student Group
Creating A Rape-free Environment for Students

Sexual Assault and Violence Prevention *
Educational and Awareness Programming *
Campus Advocacy

Dr. Smith is our Sexual Assault Crisis Counselor and C.A.R.E.S. Coordinator
PEER and Health Education

On-Going Education and Student Opportunities

• Health Prevention Education for organizations, teams, groups, leaders

• Alcohol and Other Drug Abuse Education and Prevention

• Sexual and Relationship Violence Prevention

• Active Bystander Skill Education and Training

• Stress Reduction, Anger Management and other Mental and Physical Health related topics

• American Red Cross Blood Drives

• Recovery Support Resources
Student Health Center

402 N. Glassell St.
Phone: (714) 997-6851
Email: studenthealth@chapman.edu
Student Health Center

Jacqueline Deats, Director
deats@chapman.edu
Phone: (714) 997-6851
Fax: (714) 744-7077
Student Health Center

• Has professional and highly qualified college health Registered nurses, Nurse Practitioners, Physician Assistants and a physician

• To reduce the risk of possible exposure to COVID-19, visits to the Student Health Center will be by appointments only; to schedule an appointment call (714) 997-6851

• Hours: Monday to Friday 9AM to 5PM
Student Health Insurance

• Proof of health insurance will be required of all students

• For students who do not have health insurance, the university provides students access to an Affordable Care Act (ACA) compliant policy underwritten by UNITED HEALTHCARE INSURANCE COMPANY

• Cost for UHC insurance coverage - $2,040.00 annually

• SEPTEMBER 20, 2021: Deadline to enroll in UHC insurance through Chapman University OR to waive out of it if you have your own insurance
Student Health Center Health Form

• All new students must have a Health Form on file at the Student Health Center https://webfarm.chapman.edu/HealthRecordForm

• Failure to submit this form may create a hold on your account. This form must be completed regardless of your insurance coverage.
Brief Overview of Services Provided

• First aid: Cuts, abrasions, and burns

• Acute illness: Fever, sore throat, flu, bronchitis, sinusitis, vomiting, diarrhea and COVID-19

• Health screening: PAP, STDs, blood pressure

• Free Flu Vaccines beginning in October

• Some “over-the-counter” and prescription medications available

• COVID-19 testing at the testing center located behind the Student Health Center
COVID-19 Related Health and Safety Measures

Accessing Campus and Protocol Enforcement:

• Chapman’s CUSafelyBack website outlines the full process for accessing campus
• Students who access campus must complete a simple daily health screening that is received via email
• Those that receive a CLEAR message may access campus
• Representatives such as Public Safety will be checking for CLEAR messages in high traffic areas and high-utilization buildings
• Professors will receive a daily report of students in their classes who are NOT CLEAR to be on campus
Risk reduction

Face Coverings:

- Required indoors and on university shuttles regardless of vaccination status.
- The only exceptions are when you are alone in a private room/office with the door closed, or while actively eating or drinking.
- Face coverings are encouraged outdoors when in the company of others.
- N95 masks and face coverings are available upon request at the testing center.
- Masks should completely cover the nose AND mouth and fit snugly against the side of the face without gaps.
- Face coverings are recommended at large outdoor gatherings.
Risk Reduction

Physical Distancing:

• No longer required indoors or outdoors but may be in place in some circumstances

Hand Washing:

• Wash your hands often with soap and water for at least 20 seconds
• Hand sanitizing stations are located throughout the campus

Chapman University will follow CDC, state and local guidance as we continue to establish and update our protocols
Vaccination Status and Testing Requirements

**Vaccinated:** Will be exempt from testing by completing the following:

- Vaccinated individuals must fill out the self-reporting form
- Cannot be exempt from testing until you are fully vaccinated (Two weeks after 2nd dose received if a series of 2 doses)

**Unvaccinated:** Mandatory testing twice per week and must submit a Declaration of Personal Declination for COVID-19 Vaccine for medical, personal or religious reasons

- Mandatory testing twice per week: must get tested on any day between Monday-Wednesday, and again Wednesday-Friday, with a minimum of 48 hours between tests

Go to Chapman’s CUSafelyBack website to register your vaccination information and to access the Personal Declination form

DEADLINE IS SEPTEMBER 14, 2021
Testing Positive and Contact Tracing

Reporting of a Positive Test:
• Self report if experiencing symptoms or tests positive and isolate
• Can utilize the daily health screening to report that is received in the early morning
• Contact the Student Health Center or Chapman University COVID-19 Internal Contact Tracing Team at:
  contacttracingteam@chapman.edu

Contact Tracing:
• All students are required to cooperate fully with the contact tracing team efforts
Chapman On-site FREE Pop-up Vaccination Clinic!
(For faculty, staff and students)
Provided in collaboration with the Orange County Healthcare Agency and Covid Clinics

• **Offering 2 Platforms:**
  Johnson & Johnson – 1 dose
  Pfizer – 2 doses (Ages 12 and over) **FULLY APPROVED BY THE FDA!**

• **Dates:** Saturdays, August 28th and September 18th
• **Time:** 9am to 3pm
• **Location:** Chapman University Testing Center
  145 W Sycamore Avenue (Behind the Student Health Center)
• **Easy Appointment Registration:** (Walk-ins welcome, but appointments are preferred)
  - Visit Othena.com to create an account
  - For those with an existing account enter the unique invitation code: iyl5q

Detailed information can be found at: events.chapman.edu
Student Psychological Counseling Services

410 N. Glassell St.
(In between Health Services and Public Safety)
Phone: (714) 997-6778  Email: spcs@chapman.edu
Student Psychological Counseling Services

- In-person and Telemedicine appointments are available with SPCS
- Brief assessment determines if student concerns fall within the scope of practice
- Brief, goal-directed models of therapy provided to assist students in achieving their academic goals
- Students best served by higher level of care are referred to community providers
- Students in crisis are seen for same day triage
Student Psychological Counseling Services

Most Common Concerns

• Anxiety
• Depression
• Self-esteem issues
• Adjustment problems
• Motivation
• Relationship difficulties
• Sleep problems
• Family concerns

60% of students at SPCS have previously seen a therapist
Student Psychological Counseling Services

Limited Psychiatric Services

• SPCS philosophy: We utilize evidence-based treatments to help students before recommending a psychiatric evaluation

• Psychiatric evaluations are available for new prescriptions, with short term management and referral to the community for long term care

• Bridge short term treatment for students needing local psychiatrists and refills for medications

• Does NOT include ADHD evaluations and meds
Student Psychological Counseling Services

Signs of Mental Health Difficulty

• Significant weight loss
• Frequent illness
• Excessive fatigue
• Changes in behavior or hygiene
• Talk of hopelessness
• Loneliness
• Lack of purpose
• When the tearful calls home out number the other ones
Student Psychological Counseling Services

Staffed with licensed and supervised clinicians from a variety of modalities and experiences!
Disability Services

• Our Goal/Purpose:
  Under the American’s with Disabilities Act (ADA) – Accommodate students with disabilities in order to compensate for limiting abilities due to a disability in order to achieve equal access to the educational experience

• Accommodations:
  Designed to level the playing field for students with disabilities, while maintaining the integrity and standards of Chapman’s academic programs
Disability Services

Examples of ADA accommodations

• Extended testing time
• Distraction-reduced testing setting
• Note-taking assistance
• Tests in alternate formats
• Interpreting services

Other assistance may include coaching/counseling, studying tips, problem-solving with faculty, utilizing other support services, and organizational and time management strategies.
Disability Services

Jason McAlexander, M.A., M.S.
Director
jmcalex@chapman.edu

Kathy Sok
Administrative Assistant
(714) 516-4520
ksok@chapman.edu
Public Safety

418 North Glassell Street
Orange, California 92866

24-hour Dispatch (714) 997-6763
Public Safety

Public Safety Office
418 North Glassell Street
Orange, CA 92866

publicsafetystaff@chapman.edu

24-hour Dispatch 714-997-6763

Fire & Life Safety and Emergency Management
350 N. Olive Street
Orange, CA 92866

firesafety@chapman.edu

Parking & Transportation Services
348 N. Olive Street
Orange, CA 92866

parking@chapman.edu
Public Safety

- **Operation Safe Ride** (714) 997-6680
  Provides evening transportation around the university

- **Crime Prevention** – “If you see something, say something!”
  Seminars that provide tips to prevent crime on campus and encourages the prompt reporting of suspicious activity.

- **Safety Seminars**
  What to do in the event of an active shooter. “Run, Hide or Fight”.

- **Self-Defense Classes**
  The Rape Aggression Defense System (RAD) teaches women realistic self-defense tactics and techniques.

- **Lost and Found**

- **Bicycle Licensing and Registration**
  All bicycles on campus are required to be licensed

- **Emergency Phones**
  Blue phones connect directly to Public Safety Dispatch
Panther Alert Emergency Notification:
Students are automatically enrolled with their Chapman E-mail but must provide cell numbers to receive mobile notifications.
www.chapman.edu/panther-alert

Panther Guardian Safety App:
Download the FREE Rave Guardian safety app to check in with family, friends and Public Safety.
The Panther Guardian app is an effective way for students, staff, and faculty to communicate via text with Public Safety using a smart phone. Available at itunes.apple.com and play.google.com by searching Rave Guardian.

Register with your Chapman e-mail address
Fire and Life Safety

- **Building/Fire Protection Inspections**
- **Residence Hall Evacuation Drills**
  Conducted each semester
- **Training and education**
  Fire Safety
  Fire Extinguisher training
  CPR/First Aid/AED training
  BLS for Rinker Health Science Students

  For current schedule information, e-mail Fire Safety Officer Victor Arteaga at: arteaga@chapman.edu

- **Permits**
  Special events
  Filming
Mandatory Parking Permit Policy

- Permits are required 24 hours per day, 365 days per year for visitors and university faculty, staff, and students.
- All faculty, staff and student vehicles parked on campus must be registered to a valid permit at [https://chapman.nupark.com/portal](https://chapman.nupark.com/portal).
- Parking in the surrounding neighborhood or public parking areas is prohibited.
- Areas are restricted depending on permit type. Regulations are posted at the entrance to every parking area and can be reviewed on the Parking Services website.

Where to register for a permit

- [https://chapman.nupark.com/portal](https://chapman.nupark.com/portal) - once a permit is registered for, parking privileges begin. The license plate will be scanned to validate parking privileges. Please encourage your student to review the Parking Plan at [www.chapman.edu/parking](http://www.chapman.edu/parking), to know all their parking options.
Parking & Transportation Services

Shuttle Services:

• **Chapman Grand Shuttle**
  • Monday – Friday, 7:30 AM – 12:00 AM
  • Weekends, 9:00 AM – 9:00 PM

• **Panther Village Shuttle**
  • Monday – Friday, 7:30 AM – 12:00 AM
  • Weekends, 9:00 AM – 9:00 PM

• **Parking Lot Shuttle**
  • Monday – Friday, 7:00 AM – 6:10 PM

• **Get the App! Passio Go!** App provides real-time shuttle tracking, arrival estimates, shuttle schedule and route information.
The Office of Parent Engagement

We are your personal concierge!

Call on us when you need assistance
Contact Information

Briannah Henderson
Parent Engagement Coordinator
parents@chapman.edu
(714)997-6558
How We Communicate

Daily:
• Chapman University Parents & Families Facebook

Monthly:
• Via email through our Parent Connection e-newsletter
  • Update your contact information

Our Website:
• Chapman.edu/families

How to Reach Us:
(714) 997-6558
Parents@chapman.edu
Facebook.com/ChapmanUniversityParents
Your Go-To Guide:

Reference our Chapman Family Handbook for a quick college road map.
Get Involved!

For general Volunteer Info:
chapman.edu/support-chapman/volunteer

Parent Spring Summit
February 15-19, 2022

Join us for a week of informational sessions and events to connect you with parents, families and Chapman staff!

For a schedule and event descriptions:
chapman.edu/families/parent-spring-summit

Registration will become available mid-November.
Save the Dates

Homecoming: November 5th and 6th

Parent Spring Summit: February 15th – 19th
Cross-Cultural Center

Culturally-Based Programs and Learning Experiences

• Diversity & Inclusion Workshops
• Cultural Graduation Celebrations
• Discussion Groups
• Heritage Month Programs
• We CU! Mentorship Program
Cross-Cultural Center

Visit Us
• Argyros Forum 304

• Hours:
  • Monday-Thursday: 8:00am-10:00pm
  • Friday: 8:00am-5:00pm
  • Saturday: Closed
  • Sunday: 1:00pm-10:00pm

• Contact Us
• Email - crossculturalcenter@chapman.edu
• Instagram - @chapmancrosscultural

• Topper - Program Coordinator for the Cross-Cultural Center, topper@chapman.edu
• Shishei Tsang - Program Coordinator for Student Engagement, ystsang@chapman.edu
• Justin Koppelman - Director of Student Engagement, jkoppel@chapman.edu
Contact Information

DeAnn Yocum Gaffney, Ed.D.
Associate Vice President for Student Affairs
Senior Associate Dean of Students
gaffney@chapman.edu
(714)997-6721

Dr. Dani Smith
Director, PEER and Health Education
dasmith@chapman.edu

Jacqueline Deats
Director, Student Health Services
deats@chapman.edu
(714)997-6851
Contact Information

Topper
Program Coordinator for the Cross-Cultural Center
topper@chapman.edu
(714)628-2774

Briannah Henderson
Parent Engagement Coordinator
parents@chapman.edu
(714)997-6558
Thanks!!

We will be here following the session for additional questions.