The following is a step by step process of your first login using the new Chapman University Identity Management (IDM) system.

Visit the IDM home screen at https://idm.chapman.edu/itim/self/jsp/logon/login.jsp

Enter your user ID and password, and then click the “Log In” function on the page.

You will then be directed to a page that will inform you that your password has expired.
You will be required to enter your old password and create a new one in the boxes below.
After entering your old password and choosing a new one, click “OK.”

The next screen that you will be directed to will ask you to answer four of the questions provided just in case you forget your password in the future. These will be used as a recovery method for your account.
After answering four of the questions, click “OK.”

You will be directed to a page that will verify the answers you have chosen to the questions you answered. Please make sure that everything is spelled correctly to avoid issues in recovering your account in the future.

If you still have questions, please call the IS&T Service Desk 714-997-6600