

Connecting your Smart TV /Gaming System to Wi-Fi

While laptops, tablets, and cell phones can connect to the Eduroam Wi-Fi network, devices like Smart TVs are unable to connect to Eduroam. **You must connect these devices (Smart TV, Gaming Console, Alexa, etc.) to the Chapman Open Wi-Fi network.** To do so requires that you register these devices. Device registration lets you use Chapman Open Wi-Fi for up to a year without having to click accept.

To register your device, you will need to know the MAC address of your device. A MAC address is a unique identifier that is assigned to a device that can connect to a network, such as a smart TV, and will look be a combination of numbers and letters in this format: 00:1A:2B:3C:4D:5E.

Steps to Locate a MAC Address of your Smart TV

The steps to locate a MAC address of a smart TV may vary depending on the brand and model of your TV, but here are some general guidelines:

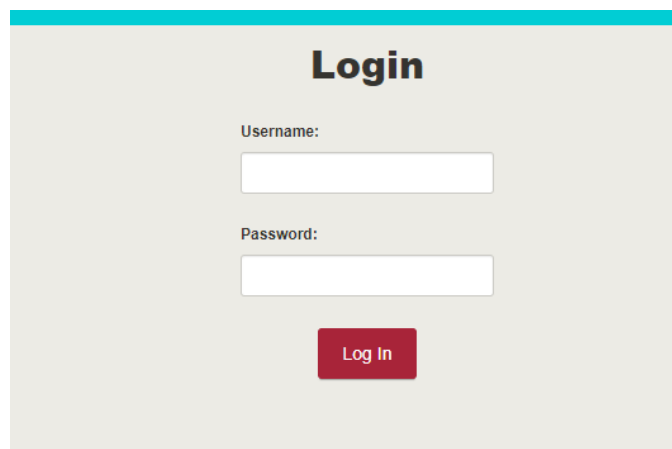
- Turn on your smart TV and connect it to your network.
- Press the Menu or Home button on your remote control.
- Navigate to the Settings or Network menu.
- Select Network Status, Network Information, or a similar option.
- Look for an option that says MAC Address, Physical Address, or Hardware Address.
- Write down the MAC address of your smart TV.

Once you know the MAC address of the TV or device, you can now register it.

Registering your TV or Smart Device for Chapman Open

Connect your device to the **Chapman Open** Wi-Fi network.

- From a computer or laptop already connected to Chapman's network (either eduroam or Chapman Open), go to the Device Registration page at https://cppm.chapman.edu/guest/auth_login.php and log in with your Chapman username and password.



The image shows a web form for logging in. At the top, the word "Login" is displayed in a large, bold, black font. Below it, there are two input fields. The first is labeled "Username:" and the second is labeled "Password:". Both fields are empty and have a light gray border. Below the password field, there is a red button with the text "Log In" in white. The entire form is set against a light gray background.

Enter a name for your device and the device's Mac Address you located beforehand, and Click Create Device.

» Create Device

Create Device

Manage Devices

Create Device

Use this form to register a new device.

Register Device

Device Name:

Name of the device.

* MAC Address:

MAC address of the device.

Create Device

* required field

After clicking on Create Device, you will see a page letting you know the device was successfully created:

» Create Device

Create Device

Manage Devices

Finished Creating Device

The device was successfully created.

Create New Device Receipt	
MAC Address:	1A-2B-3C-4D-5E-6F
Account Status:	Active
Account Activation:	Wednesday, 07 August 2024, 6:57 AM
Account Expiration:	Account will expire at Thursday, 07 August 2025, 6:57 AM
Account Role:	[Guest]
Registered By:	[Redacted]
AirGroup:	Enabled
Ownership:	Personal

Next, **disconnect the device you registered from wifi and wait for 6 minutes**. Then reconnect to **Chapman Open**. Your device is should now be properly registered and connected to the Chapman Open network.

If you have any problems, check that you entered the correct Mac Address and waited long enough. If you still need help, email servicedesk@chapman.edu with your device type and Mac Address.