California Campus Safety Plan 2026

A Message from Chief Rick Gonzalez

Dear Chapman Community,

I am so happy that you have chosen Chapman University to pursue your educational goals. I joined Chapman in the Fall of 2017 as the Deputy Chief. As your Chief, I make the commitment to maintain public trust while partnering with the community to make Chapman University the safest campus in Orange County. It is important to understand that keeping a community safe is a partnership in which everyone's participation is critical to the mission.

The Department of Public Safety is very responsive and helpful to the needs of the campus community. They are highly trained professionals that provide the highest level of service and professionalism in the performance of their duties.

Because we are in an urban environment, we recommend that you take the same universal basic safety precautions that you would take in any large city.

Remember to:

- Always lock your doors.
- Do not leave personal property unattended.
- Do not walk alone after hours.
- Call public safety if you see something suspicious / trust your instincts.
- Always feel free to take advantage of the programs and services that we offer.

The Public Safety Department, also known as “Psafe”, conducts 24-hour patrol of the University using vehicles, bicycles, and foot patrol. We also offer the Safe Ride program, which is a student staffed safety escort service.

Always be aware of your surroundings and help us keep other Panthers safe. Please follow us on Instagram: (@chapman_psafe)

Dr. Rick Gonzalez
Chief of Public Safety

Chapman University provides this report in compliance with the California Education Code, Section 67380.

Availability, Location and Methods for Summoning Assistance of Security Personnel

Availability and Location

The Department of Public Safety protects and serves the Chapman campus community. It maintains a headquarters and two offices. The main headquarters (Dispatch) and the Rinker office operate 24 hours a day, 7 days a week, and 365 days a year. The other office is located at Panther Village and serves as the hub for the Residential Protection Unit (RPU) which is responsible for patrolling the off-campus apartments: Chapman Grand, Panther Village and Chapman Court.

In the event of an emergency, call 911 from a campus phone to reach Public Safety or call (714) 997-6763 from any phone. The department's 24-hour Dispatch center coordinates and supports the activities of field personnel and facilitates communication regarding department activities among the community.

The Department of Public Safety is staffed by unarmed Public Safety Officers who must pass an extensive screening process and background check. They patrol the campus on vehicles, bicycles, and on foot.

Methods for Summoning Assistance

In Person

Orange Campus Department of Public Safety
418 N. Glassell Street
Orange, CA 92866
Call Public Safety at (714) 997-6763

Rinker Campus Department of Public Safety
9401 Jeronimo Road
Irvine, CA 92618
Call Public Safety at (714) 997-6763

Download the Rave Guardian Mobile App

The Department of Public Safety recommends all members of the campus community, and their family and friends, download the free Rave Guardian mobile app because it allows users to initiate contact with DPS for emergencies and/or to report suspicious behaviors or activity. With the push of a button, you can instantly contact DPS or 911 in an emergency and you will receive an immediate text response within the application.

When you send an emergency message or call the emergency number, your location will automatically pop up on a map in the DPS Communications Center. The virtual escort function of the app allows you to alert your friends that you are on the way to a destination, so they can monitor your progress and help keep you safe.

Instructions and a video on how to download the Rave Guardian App can be found here: https://www.chapman.edu/campus-services/public-safety/programs/panther-guardian.aspx

Find a Blue Light Emergency Phone

Blue light emergency phones are located throughout the Orange and Rinker campuses, including Panther Village, Chapman Court, and Chapman Grand apartments. The phones are connected to the Department of Public Safety's 24-hour Dispatch center and identify the location of a the blue phone used to place a call, should the caller be unable to talk.

Press the red button to activate the blue emergency telephone tower. Activating a tower will transmit your exact location and activate a blue strobe light on the top of the tower to alert others, including response personnel, to the tower location. There are over 80 tower and phone locations on the main campus, parking structures and housing. The phones can be used to report suspicious activity and or crimes.

Push an Emergency Elevator Button

Every elevator is equipped with an emergency button which connects directly to the Department's dispatch center.

Local Police Departments

- You can contact the Orange Police Department by calling 911 in an emergency, or (714) 744-7444 for non-emergencies.
- You can contact the Anaheim Police Department by calling 911 in an emergency, or (714) 765-1900 for non-emergencies.
- You can contact the Irvine Police Department by calling 911 in an emergency, or (949) 724-7000 for non-emergencies.

For Security Considerations in Facilities Maintenance

DPS personnel perform daily building lockups and monitor all maintenance issues with campus lighting, door locks, and general environmental safety in conjunction with facilities management. DPS conducts an annual safety walk with key members of the university and the Orange Police Department, inspecting campus indoor/outdoor lighting, shrubbery, and walkways. We also encourage students, staff, and faculty to report any campus areas that need inspection or repair to the FMS Customer Resource Center line at (714) 997- 6658.

Security Technology

The main campus (Orange) and the Rinker campus (Irvine) operate a robust closed-circuit television (CCTV) camera system to further enhance the safety and security in public areas of the campus. This technology can detect suspicious activity and be used as evidence to prosecute criminal acts. The parking structures and lots are equipped with license plate recognition cameras which allow DPS to monitor all vehicle traffic.

Established Safeguards

In addition to those outlined above, Chapman provides the following safeguards and information:

Informing the Campus Community of Crimes and Threats

Emergency Notifications

Chapman University is committed to ensuring the campus community receives timely, accurate, and useful information in the event of a significant emergency or dangerous situation on campus that poses an immediate threat to the health and safety of campus community members. The University uses the Rave Guardian notification system branded as Panther Alert.

Every member of the Chapman community has their Chapman email address automatically enrolled in Panther Alert but will not receive phone calls or text messages unless they log in and register those numbers at Sign up for Panther Alert. It is the responsibility of students, staff, and faculty to register their mobile devices and phone numbers in the Panther Alert system to receive text messaging, phone calls or voicemail messages. The Panther Alert system is an emergency communication system which sends emergency messages to your mobile phone (by text and voicemail), email accounts, landlines, or fixed devices of choice so you get emergency messages quickly wherever you are. The Panther Alert Emergency Notification system is tested periodically.

Crime Alerts

The Chief or a designee may distribute a “Crime Alert Bulletin” for crimes as determined necessary. The Department of Public safety issues crime alert bulletins via email and the department website. These are information bulletins to increase situational awareness of serious crimes that have occurred on campus or in the proximity of the university. Crime Alerts will include the type of crime, the location, and a brief description of the incident. You can find the most recent crime alerts at Timely Warnings/Crime Alerts.

Chapman Notifications

In the event of a major emergency, updates and information about the status of the university will be posted online at Chapman Notifications.

Daily Crime & Fire Log

Public Safety maintains a daily crime and fire log. The crime log describes the nature of the crime, date the crime was reported, date and time the crime occurred, general location of the crime and disposition of the complaint, if known. The fire log reflects on-campus residential fires reported to Public Safety. Public Safety enters, or updates reports within two business days of receiving the information.

The Daily Crime Log records all crimes reported to Public Safety within our geographical area of responsibility. However, there are times when information may be withheld from the log, such as if there is clear and convincing evidence that releasing such information would jeopardize an ongoing criminal investigation or the safety of an individual, cause a suspect to flee or evade detection or result in the destruction of evidence.

In such instances, information may be withheld until the adverse effect is no longer likely to occur. The crime log includes statistics for the past 60 days. You can access the log at Daily Crime Log.

Operation Safe Ride

Students, faculty, staff and visitors can utilize this FREE escort service. Operation Safe Ride operates during the Spring and Fall semesters. Hours of operation: Sunday-Wednesday: 7:45pm-12:15am. Thursday: 7:45pm-1:45am. Friday-Saturday: 7:45pm to 2:15am. Our designated Safe Ride drivers are Chapman students and are in constant radio contact with Public Safety. If you need an escort and it is after the scheduled hours, you can call Public Safety at (714) 997-6763 to receive an escort. Additional information on Operation Safe Ride can be obtained at Operation Safe Ride Webpage.

Rape Aggression Defense Classes (RAD)

RAD is a unique crime prevention program available for any student which focuses on safety and self-defense techniques. Students may sign up for the class by following this link to complete the waiver liability form, automatically placing them on an enrollment list for available classes: Sign up for enrollment. Please note that space is limited. If you would like to email the Public Safety R.A.D. instructors at rad@groups.chapman.edu. For more information visit: Rape Aggression Defense (R.A.D) Program | Chapman University

Emergency Procedures

DPS's Emergency Management Division helps prepare the University to respond to and recover from emergencies. Emergency preparedness and evacuation information are provided to ensure that the Chapman community is prepared to respond in the event of a campus emergency. Students, staff, and faculty are encouraged to prepare for a wide range of emergencies by reviewing the Emergency Response Procedures page.

For more information, contact the university's Emergency Manager, Lieutenant Josh Hinson at Jhinson@chapman.edu.

Residential Access

University-owned residence halls and apartment complexes use an electronic card-key-access system that limits entry to residents and other users permitted by the university. The Department of Public Safety personnel grant access to residential facilities when they are called for service-related reasons.

Safety Implementations Made in the Last 18 Months

- Use of social media for crime prevention & safety messaging.
- Hosted several tabling events on campus to increase awareness of safety programs.
- Increased presence at Chapman off-campus housing using contracted security guards.
- Increased Safe Ride availability, more days and hours and increased employees.
- Additional CCTV cameras and lighting were added on campus and off campus housing.
- Conducted several active shooter presentations to faculty, staff and students.

- Provided crime prevention presentations to student groups on campus.
- Provided free first aid/CPR training for students and staff.
- Conducted an active shooter field exercise with the Orange Police Department.
- Conducted several evacuation drills throughout campus.
- Installed “Stop the Bleed” kits in several buildings.

Safety Implementations Expected to be Made in the Next 24 Months

- Implement the Residential Protection Unit (RPU). A team of DPS officers assigned to Panther Village, Chapman Court and Chapman Grand.
- Conduct a full-scale active shooter field exercise at the Rinker (Irvine) campus.
- Improve the Safe Ride experience with an app to increase student use and improve the student experience.
- Replace door locks that require a hard key with an electric card reader.
- Increase staffing levels of DPS patrol
- officers.
- Identify aging fire alarm systems in the residential and campus buildings to provide reliable and nuisance-free systems.
- Perform the annual safety walk with key stakeholders and the Orange Police Department.

Records of On-Campus Crime

Chapman University is required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact: Investigator South at tsouth@chapman.edu.

This report is a distinctly separate report from the Annual Security & Fire Safety report required by the federal Jeanne Clery Campus Safety Act. For further resources and information regarding the Clery Act please visit the DPS Clery Act Reporting website.

Reports on Hate Incidents

This section provides a required annual report on hate violence incidents reported to Chapman University campuses pursuant to California Education Code 67380(a)(5). The statue requires the university to report annually the number of reported incidents of criminal and non-criminal hate violence.

Calendar Year 2025

Hate Crimes	Hate Violence (Non-Criminal)	Hate Incidents
2	0	4