

It's easy to get cash for no charge.²



Follow these simple steps at any Visa® member bank or any Mastercard® member bank:

- Take your Visa-branded Wisely® Pay card to any teller inside a Visa member bank, or take your Mastercard-branded Wisely Pay card to any teller inside a Mastercard member bank. You must go to a teller inside the bank and not to an ATM.
- Follow the over-the-counter bank teller cash withdrawal instructions to withdraw cash from your Wisely Pay card account.
- There is no charge² for the over-the-counter transaction, no matter how much cash you withdraw from your Wisely Pay card account.¹
- Certain conditions may apply to cash disbursements in accordance with the network rules, regulations, and program guidelines, such as, but not limited to, a daily cash disbursement limit of \$5,000 USD from any Visa member bank or Mastercard member bank.

Attention cardholders: Take this flyer to any Visa member bank or Mastercard member bank

Give this flyer to the teller to ensure that you can withdraw cash from your Wisely card account. If you are unable to get cash from your prepaid card at a bank, or if you are charged a withdrawal fee in error, please call the toll-free number on the back of your Wisely Pay card.

Attention Visa member banks or Mastercard member banks

PLEASE DO NOT REFER CARDHOLDERS TO ATMS FOR SERVICE. The Visa U.S.A. Inc. Operating Rules and Regulations and Mastercard International, Inc., Operating Rules and Regulations require that members authorized to provide cash disbursements make manual cash disbursements to other issuers' cardholders, even if the cardholder does not have a current banking relationship with that member. This is a manual cash disbursement that member banks must honor on all valid cards whether the card is embossed or unembossed or personalized or not personalized with the cardholder's name. Members understand that manual cash disbursements require only one piece of positive identification (such as a valid passport, driver's license, or government identification card with picture) to validate the cardholder's identity. Tellers must also compare the signature on the cardholder's card with the signature on the transaction receipt.

¹ You can go to any participating bank and withdraw all of your money to the penny, up to \$25,000. Inform the teller you wish to do an over-the-counter transaction, and tell them the amount you would like to withdraw. You may be asked to show your ID. <https://info.mywisely.com/pay/>.

² While this specific feature is available for free, certain other transaction fees and costs, terms, and conditions are associated with the use of this Card. See the Cardholder Agreement for more details.

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